



YESTERDAY'S COMFORT. TODAY'S PERFORMANCE.

LIMITED WARRANTY

Restoration services and purchase of radiators for central heating system

Terms and conditions

ECORAD warrants that its products and restoration services are free from defects for the warranty period and conditions mentioned below.

Restoration service

The manufacturer guarantees its restoration service carried out on the radiator belonging to a customer against leaks in the joints between the sections and paintwork defects for a period of 1 year.

Radiator

The manufacturer guarantees that the radiator purchased from ECORAD is free from leaks and paintwork defects for a period of 1 year.

The manufacturer's liability is limited to repair, refund of the purchase price or replacement of the product with an identical or similar product of equal value at the manufacturer's discretion. The warranty does not include connection, disconnection or transport costs. Under normal conditions of use and maintenance.

Validity

To the original owner from the date of purchase.

Exclusions

The limited warranty will not apply if the product has been modified, altered, repainted, or if the failure of said product is the result of accident, misuse, improper handling, negligence, improper maintenance or if the maximum central system pressure exceeds 30 PSI water or 15 PSI steam.

Any warranty claim must be submitted in writing to ECORAD within the warranty period. Including a copy of the invoice, description of the problem and a photo of the radiator. The request must be sent to the email: info@ecoradinc.com or by mail to: ECORAD inc, 21 Rue Henri-Gamache, St-Jean-Port-Joli, Qc G0R 3G0 Canada. ECORAD cannot under any circumstances be held liable for any damage, direct or indirect, incidental or consequential (including loss of profits, revenue or business opportunity), nor injury or damage to property related to the use of his products.