



YESTERDAY'S COMFORT. TODAY'S PERFORMANCE.

LIMITED WARRANTY

Electrification services and electric radiators

Terms and conditions

ECORAD warrants that its restoration products and services are free from defects for the warranty period and conditions mentioned below.

Restoration and electrification service

The manufacturer warrants the electrical components and paintwork against defects in material or workmanship and that the heater is free from leaks in the joints between sections for a period of 10 years.

Radiator

The manufacturer warrants the radiator, its electrical components and paintwork against defects in material or workmanship for a period of 10 years.

The manufacturer's liability is limited to repair, refund of the price paid or replacement of the product with an identical or similar product of the same value, at the manufacturer's discretion. The warranty does not include connection, disconnection or transport costs.

Validity

To the original owner from the date of purchase.

Exclusions

The manufacturer's limited warranty will not apply if there is no compliance with the installation and operating instructions provided by the manufacturer, if the radiator has been modified, altered, repainted or if the failure of said product is the result of accident, misuse, improper handling, neglect or improper maintenance.

Any warranty claim must be submitted in writing to ECORAD within the warranty period. Including a copy of the invoice, description of the problem and a photo of the radiator. The request must be sent to the email: info@ecoradinc.com or by mail to: ECORAD inc, 21 Rue Henri-Gamache, St-Jean-Port-Joli, Qc G0R 3G0 Canada. ECORAD cannot be held liable for any damage, direct or indirect, incidental or consequential (including loss of profits, revenue or business opportunity), nor injury or damage to property related to the use of its products.